



## Resident Satisfaction Survey

How do you feel about the management team at Pine Harbour?

- a) Friendly, helpful, attentive and professional
- b) Moderately helpful
- c) Slow response time and not always pleasant
- d) Needs work, poor attitude, unattentive
- Other

Maintenance Request/ Service Feedback

- a) Always prompt response, courteous and efficient
- b) Problems or repairs fixed
- c) Seem to go by the wayside and need to call again
- d) Poor service , never get addressed
- Other \_\_\_\_\_

Community Atmosphere

- a) Tranquil and quiet most of the time
- b) Some noise now and again but not a problem
- c) Noisy most of the time
- d) The noise level definitely need to be worked on

Security

- a) Feel very safe here overall
- b) Feel safe to a degree
- c) Feel apprehensive sometimes and wish for more lighting
- d) Feel unsafe most of the time overall
- Other

Community in general

- a) Great place to live overall
- b) Nice place a step above the rest in the area
- c) Not so great but not bad either
- d) Not up to my standards

**Please feel free to add any additional comments here:**

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**Thank you for completeing this survey, your feedback is important  
and will help us in making Pine Harbour a better place to live!**

**Your name and apt # \_\_\_\_\_**

You may leave this blank if you wish to remain anonymous.

